Providing The Tools For Professional Development

**School of Facility Management**
- On-Site
- Classroom and workshop style learning in St. Joseph, MO.
- Home your facility management skills and gain valuable knowledge.
- Help lower your facility’s total cost to clean.
- Improve the overall appearance and quality.

**Online Learning Management System**
- Online
- Flexibility and convenience needed in today’s fast-paced workforce.
- Utilizing online learning can greatly reduce training and development costs.
- Automated reporting simplifies documentation requirements.

**On-Site Tools To Support Best Practices**
- On-Site
- Site specific customized training tools and job cards.
- Hands-on teaching and training from cleaning expert Hillyard Consultants.
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“An investment in knowledge always pays the highest return.”
- Ben Franklin
Improving Outcomes Through Professional Development

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Training
Knowledge, competencies teaching of vocational or practical skills provides the best practical training that reduces the cost of cleaning. On-the-job training takes place.
- On-the-job training takes place.
- Off-the-job training awareness.

Hillyard University
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The Hillyard University, School of Facility Management in St. Joseph, MO, has been designed to supplement a facility manager on the job learning with off-site classroom and workshop style learning. Gain valuable insight to reinforce best practices with existing employees or quickly bring new employees up to speed. Use job cards and workflow charts at the job site to teach step-by-step cleaning processes. The training tools are “Ready to Use” or may quickly be customized for your facility. The training material includes over 50 market segments.

Tools That Reinforce Best Practices

Standardized training tools in multiple formats designed to reinforce best practices with existing employees or quickly bring new employees up to speed. Use job cards and workflow charts at the job site to teach step-by-step cleaning processes. The training tools are “Ready to Use” or may quickly be customized for your facility. The curriculum includes over 50 market segments.

Accredited IEHA - CEUs

The Hillyard University, School of Facility Management is accredited by IEHA (International Executive Housekeepers Association) for their Continuing Education Program. 22.5 Hours, 2.1 CEUs.

Visit Hillyard.com for dates, location, and registration, or contact your Hillyard Sales Consultant for more information!
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Hillyard University Online is a learning management system that helps grow skill sets and meet regulatory requirements by offering:

- professionally created online courses,
- automated administration and record keeping

Hillyard University Online is designed to save time, minimize travel costs and provide consistent instruction based on standardized procedures. The goal is to reduce total training costs and improve training outcomes.

Benefits

- Increased Employee Productivity
- Increased Employee Retention
- Reduced Total Training Costs
- Easy to Track Training Progress
- Consistent Instruction
- Customized Content

Features

- Large and Diverse Course Catalog
- Monitor Performance
- Certificates & Reporting
- 24/7 Access w/ Internet Connection
- Manage User Learning Path
- Self-Directed Learning

Increased Employee Productivity

- 50% increase in productivity
- 30% decrease in errors
- 25% decrease in accidents

Increased Employee Retention

- 75% decrease in turnover
- 50% increase in job satisfaction
- 30% increase in morale

Reduced Total Training Costs

- 30% decrease in training costs
- 25% decrease in travel costs
- 15% increase in training effectiveness

Easy to Track Training Progress

- 90% completion rate
- 85% pass rate
- 75% increase in knowledge retention

Consistent Instruction

- 100% standardized instruction
- 95% consistent delivery
- 85% increase in employee satisfaction

Customized Content

- Tailored to specific needs
- Personalized to individual employees
- 90% increase in employee engagement

Off-Site

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Online

Full-Featured, Web-based Learning Management System

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On-Site

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All Performance Tools utilize customized cleaning symbols. Cleaning symbols help to visually reinforce the training message in a multi-cultural and diverse work environment.

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Features
- Large and Detailed Course Catalog
- Micronull Performance
- Certificates & Reporting
- 24/7 Access w/ Internet Connection
- Manage User Learning Path
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Benefits
- New Feature for Projects
- Organization of Projects and Personalized

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